



Driving DuPage Forward

Behavioral Health Treatment Action Plan – Year Two Progress Report

Outcome Objective 1: By December 31, 2018, establish a system of navigation that improves the ability of the provider network to ensure consumers understand, access, and receive treatment services.				
	Baseline	Current	Target	Status Updates
Impact Objective 1.1: By December 31, 2016, develop an integrated model for a navigator and resource and referral system.	No Model	Model created	Use model in pilot project	The Navigation Committee presented a potential model for interaction between psychiatry and primary care. Before a pilot for this project could be developed, the Behavioral Health Collaborative reassessed its direction and chose to refocus on mental health and the justice system.
Impact Objective 1.2: By December 31, 2016, identify at least one strategy to address social and economic barriers to behavioral health treatment services.	0	0	1	No further progress was made since the DuPage Federation published its profile in June 2016. In mid-2017, the Behavioral Health Collaborative reassessed its direction and chose to refocus on mental health and the justice system. This indicator was not addressed as part of the new focus.
Impact Objective 1.3: By December 31, 2017, develop a coordinated system of managing real-time supply and demand of behavioral health care.	N/A	No current action	Real-time supply and demand system	Not started. In mid-2017, the Behavioral Health Collaborative reassessed its direction and chose to refocus on mental health and the justice system. This indicator was not addressed as part of the new focus.
Impact Objective 1.4: By December 31, 2018, implement pilot phase of navigator and resource and referral system.	N/A	No current action	Navigation pilot	Not started. In mid-2017, the Behavioral Health Collaborative reassessed its direction and chose to refocus on mental health and the justice system. This indicator was not addressed as part of the new focus.
Impact Objective 1.5: By December 31, 2018, educate 10% of primary care partners, 10% of school educators, 10% of justice system providers about behavioral health resources in the community.	0	0	10%	Not started. In mid-2017, the Behavioral Health Collaborative reassessed its direction and chose to refocus on mental health and the justice system. This indicator was not addressed as part of the new focus.

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Outcome Objective 2: By December 31, 2018, create a system of measurement of quality where at least 5 safety net behavioral health provider partners adopt and share common quality indicators.				
	Baseline	Current	Target	Status Updates
Impact Objective 2.1: By December 31, 2017, identify common subjective and objective quality indicators for DuPage County behavioral health treatment providers.	N/A	Indicators identified in April 2017, need to be fully implemented	Full implementation of indicators in all BHC participants	At the April 2017 meeting, the quality indicators committee presented their recommendations from their research, specifically that two questions should be required (regarding cultural competence and honesty regarding core problems) and three more additional questions (speed of services, recommend to friend/family, understanding responsibilities). Some participants on the BHC have implemented the indicators and some still need to add them. In mid-2017, the Behavioral Health Collaborative reassessed its direction and chose to refocus on mental health and the justice system. This indicator was not addressed as part of the new focus.

Outcome Objective 3: By December 31, 2018, explore and implement one or more innovations to increase pipeline capacity of quality providers.				
	Baseline	Current	Target	Status Updates
Impact Objective 3.1: By December 31, 2017, establish at least two partnerships with psychiatric and mid-level provider training institutions to increase pipeline capacity of quality providers working within DuPage County.	0	0	2	Not started. In mid-2017, the Behavioral Health Collaborative reassessed its direction and chose to refocus on mental health and the justice system. This indicator was not addressed as part of the new focus.